

## **ODeX India Solutions Pvt. Ltd**

Registered Office: B/606-607, Damji Shamji Corporate Square, Near Laxmi Nagar, Ghatkopar (East), Mumbai 400 075, India Corporate Identification Number: U72200MH2015PTC267770

JOB DESCRIPTION FOR SR.SYSTEM ADMINISTRATOR	
Designation	Sr. System Administrator
Experience	2-3 years
Qualification	Bachelor's Degree in computer science, information technology.
Location	Mumbai
Roles &	<ul> <li>Install and configure software and hardware.</li> </ul>
Responsibilities	Network/Hardware support
	<ul> <li>Manage network servers.</li> </ul>
	<ul> <li>Set up accounts and workstations. (Workgroup and Domain)</li> </ul>
	<ul> <li>Monitor performance and maintain systems according to requirements</li> </ul>
	<ul> <li>Troubleshoot issues and outages</li> </ul>
	Ensure security through access controls, backups.
	Upgrade systems with new releases and models
	Monitoring the local area network (LAN) for threats or errors
	<ul> <li>Creating a backup and safeguarding the data as per ISO security policy.</li> </ul>
	Respond to and resolve help desk requests.
	<ul> <li>Track I.T. supplies such as computer parts, peripherals.</li> <li>Co-ordinate with vendors and consultants.</li> </ul>
	<ul> <li>Manage I.T. equipment – including printers, cameras, laptops, etc.</li> <li>Keep detailed inventory of hardware and software license up to date with details and</li> </ul>
	deadlines.
Required Skillset	Ability to respond to help desk requests after hours on a limited basis
	<ul> <li>Experience troubleshooting hardware and software issues.</li> </ul>
	• Ability to quickly learn and adopt new IT Support and Infrastructure software for
	hardware and user management.
	<ul> <li>Good understanding of the organization's goals and objectives.</li> </ul>
	Organized and excellent at time management
	Ability to work independently.
Dueferrud	Knowledge in technical management of computer hardware and software systems,
Preferred Skillset	Hands on Windows and Linux OS and Windows servers.
Skillset	Knowledge of outlook configuration.
	Knowledge of FTP, SFTP, FTPS, Protocol.
	Good knowledge of HA and DR Infrastructure.
	<ul> <li>Experienced in Routing and Switching.</li> </ul>