



**Job Description**

**Division/Department:** Product

**Location:** Mumbai

**Job Title:** Business Analyst

**Experience:** 2 + years of experience as Business Analyst in Development and Implementation of IT solutions.

**Education:** Any Graduate / Post Graduate (IT background is preferable)

**General Description**

We are looking for the candidate who has expertise in both information technology and business administration for the role of Business Analyst role in ODeX, who will be responsible for enhancing the quality of IT products and services, analyzing data to inform business decisions and finding/providing technological solutions to business needs of internal and external customers.

**Work Experience Requirements**

**Required Skills:**

- Problem solving and Negotiation skills
- System thinking, critical thinking and analytical thinking
- Good communication skills and interpersonal skills
- Self-disciplined, outspoken
- Shipping industry standard practices and domain knowledge is preferable
- Should have agile thinking

**Roles and Responsibilities:**

- Requirement gathering and elicitation
- Gap Analysis
- Provide solution for the requirement
- Documentation and User story writing
- Effectively communicate the need and concern of users to the stakeholders
- Experience in working on API based service and product solution.
- Strong knowledge of Scrum and Agile Software Development Methodology.
- Ability to work with multiple stakeholders to drive project and business results.
- Proficiency in use of collaboration and technical tools such as JIRA, Confluence, Excel
- Experience of managing external vendors and partners.