



ODeX India Solutions Pvt. Ltd

Job Description

Job Title: Delivery Manager

Reporting to: CTO

Division/Department: Information Technology

Location: Mumbai (HO)

Experience: 5-7 years

Education: BSc.IT/Computer Science / BE- Computers / BCA/MCA

General Description

In this role, you will manage delivery of multiple software products, ensure timely execution with high quality, and align with business objectives.

Delivery Planning & Execution

- Own the delivery roadmap across multiple concurrent workstreams (product features, compliance initiatives, platform/infrastructure upgrades)
- Translate product requirements into actionable sprint/release plans in collaboration with Product Managers and Engineering leads
- Track progress against milestones, proactively identify risks, dependencies, and blockers, and drive mitigation plans
- Manage release calendars and coordinate go-live activities across engineering, QA, product, and business teams

Cross-Functional Coordination

- Act as the primary point of coordination between engineering squads, product management, QA, DevOps, and business/commercial stakeholders
- Facilitate agile ceremonies (sprint planning, stand-ups, retrospectives, backlog grooming) across multiple squads
- Manage stakeholder communication, including status reporting to leadership (CTO, senior PMs, business heads)

Process & Governance

- Establish and continuously improve delivery processes, tooling (JIRA/Confluence or equivalent), and metrics (velocity, cycle time, release predictability)
- Drive adherence to engineering best practices in coordination with tech leads (code quality gates, testing standards, deployment checklists)

Compliance & Quality

- Ensure delivery timelines account for regulatory and compliance requirements (e.g., DPDP Act obligations, security reviews) relevant to ODeX's platform
- Partner with QA to ensure release readiness, UAT sign-off, and post-release monitoring

You will strive for process compliance (Code/Config/Script/Test cases review, Release/Hotfix checklist)

Competencies required

Preferred Qualifications

1. Experience in shipping, logistics, trade finance, or supply chain technology domains
2. Exposure to regulatory/compliance-driven delivery (e.g., data privacy regulations, financial services compliance)
3. Experience working with distributed/remote engineering teams
4. Background in engineering or a technical role prior to transitioning into delivery/program management

Functional / Technical Competencies:

1. Agile Delivery and program Management
2. Metrics Reporting
3. Quality Management
4. Stakeholder Management
5. Conversant with Jira, Zephyr

Behavioral Competencies:

1. Emotional Quotient
2. Execution Excellence
3. Communication Skills (Written & Verbal)
4. Collaboration

What Success Looks Like

1. Predictable, on-time delivery of committed releases with minimal scope creep
2. Reduced cross-team friction and clear visibility into delivery status for leadership
3. Improved delivery metrics (velocity, cycle time, defect leakage) quarter over quarter
4. Strong trust and collaboration between product, engineering, and business stakeholders

Nice to have:

1. Certifications such as CSM (Certified ScrumMaster), PMP-ACP, or Safe Agile.
2. Prior experience working in cloud-native SaaS platforms (AWS/Azure) and handling high-scale software delivery.