



The new Counter Process dashboard for exports is coming up in India

Dear PULKIT,

Here's a new setup to manage documentation counter activities for Exports through ODeX.

Starting September 9, 2024, we will accept your Export Document release requests through the ODeX Counter Process dashboard. We expect that this enhancement helps streamline your export process by making it more efficient and user-friendly.

What you need to know

- 1. Ensure that your team is familiar with the new process ahead of the implementation date.
- 2. To do this, register/login on ODEX platform www.odex.co and refer to the link for the process guide

If you need help with ODeX, from login to other platform-related details, you can contact support@odex.co. If you should have any questions concerning this update, please contact our teams at india@service.hlag.com

Best regards,



Maria-Fernanda from our Customer Communications Team



Niklas Jan from our Customer Communications Team

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