



Pacific International Lines (Private) Limited
128 Beach Road #15-01
Guoco Midtown, Singapore 189773
Tel: 65-6221 8133 Website: www.pilship.com
UEN: 196700080N

26th November 2025

Dear Valued Customers and Business Partners,

Commencement of ODeX platform for PIL India

We are pleased to inform you that PIL India Private Limited will be adopting the ODeX platform for shipping documentation. With effect from 1 December 2025, the following processes and requests must be submitted via ODeX instead of via email:

- MBL/HBL Request submission
- CFS Nominations
- Import Invoice Request
- DO Request
- DO Revalidation/Extension
- IGM Filling
- IAL Process

The migration to ODeX will cover all bills of lading issued by Pacific International Lines (PIL), Mariana Express Lines (MELL), as well as Malaysia Shipping Corporation (MSCorp).

The transition to this new platform is part of our commitment to "Putting Customers First", by streamlining your workflows and boosting efficiencies. Based on the HBL and CFS/DPD/ICD nominations via ODeX, PIL will then seamlessly generate IGM/SCMTR and IAL files through ODeX and submit them to customs and port terminals respectively.

Benefits of submitting requests via ODeX

- A single platform for invoices, DOs, HBL, CFS... etc.
- Faster access to invoices and delivery orders
- Quick confirmation updates and reduced number of follow-ups
- Improved turnaround time
- Improved visibility at all times

To get started, please register for your ODeX account at <https://in.odexglobal.com/createRegistrationDtls.do>

Please contact the ODeX team at support@odexglobal.com or call +91 9863122122 if you require assistance.



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Please also take note of the following submission timings on ODeX:

- Submission timing: **Mondays to Fridays, 9:00AM to 3:30PM**
- Please submit all necessary documents **before 3:30PM each day** to ensure sufficient turnaround time.
- Requests received after 3:30PM will be processed on the next business day.
- Please ensure all documents are submitted **before 3:30PM on Fridays** to facilitate prompt end-of week releases.

Please refer to **Annex A** for a step-by-step guide on using ODeX for common requests.

We would like to take this opportunity to thank you for your support of PIL, and we look forward to continuing our good relationship in the years ahead. If you have any questions, please contact our local office.

Yours Sincerely,

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Annex A – Step-by-step guide on using ODeX for common requests

- **CFS/DPD/ICD request:** Movement requests to receive 4-5 days prior to vessel arrival.

Steps: eHBL Module → HBL → Request for CFS/DPD → New MBL request

- **HBL requests:** To be submitted 4-5 working days prior to vessel arrival

Steps: eHBL Module → HBL → HBL Request → New HBL

(Note: PIL accepts only 1 HBL against 1 MBL)

- **Access e-Invoices:** Instantly view and download invoices

Steps: eDO Module → Request → Liner Request → Request New Invoice

- **eDO requests:** Request a Delivery Order online and track their status

Steps: eDO Module → Documents → DO Request → New DO Request